IT Architecture, Development, Deployment, and Maintenance of Enterprise Applications

Case study

SCENARIO

Our client, a large Federal agency, desires to launch a new, highly customized COTS application into the production environment (managed by Tricorp). This application is critical to the agency's ability to comply with Federal IT mandates regarding Asset Management.

The vendor, a large government contractor, was responsible for this development project under a task order that provided funding over a two-year period. This vendor elected to develop the application off-site in their own development environment. Upon completion, it was delivered to Tricorp to release into the client's environment. Unfortunately, the app would not work outside of the vendor's environment. The launch failed.

TRICORP SOLUTIONS

Tricorp assembled a small, but exceptional development team which rebuilt the core version of the application from scratch in just 120 days. Based on our flexible business model and expertise in talent acquisition, Tricorp immediately identified two of the top ITSM Technical architects for this COTs product, and specifically for this Asset Management module. The client recognized Tricorp's exceptional performance which resulted in a highly successful "re-launch".

Once aware Tricorp's capability, additional funds were granted to enhance and maximize the usability of the application. We also integrated the application to exchange information with their finance and purchase order systems and created a mobile application interface. Tricorp continues to provide IT development and support to this client. Our role has expanded within this organization to include a number of high profile and complex assignments relating to enterprise technology.